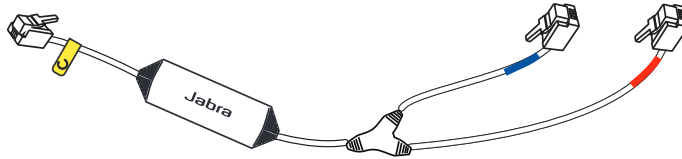# Jabra

YOU'RE ON

Jabra LINK 14201-33

FIRMWARE UPGRADE GUIDE

Requirements:
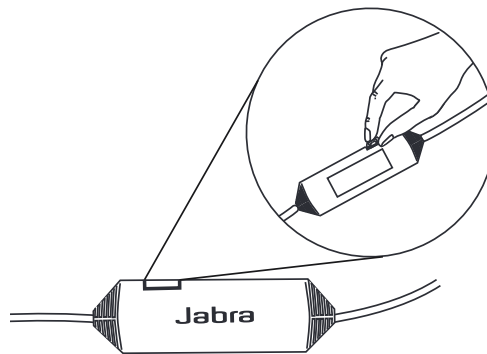- Windows PC
- Jabra PC Suite (download the latest version at jabra.com/pcsuite).

Follow these steps to upgrade the Jabra LINK 14201-33 firmware:
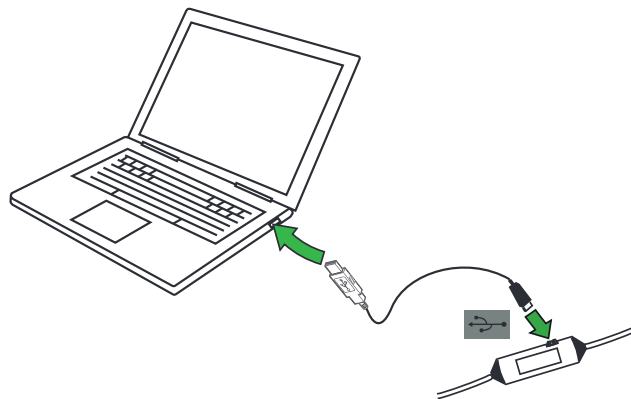
1   Disconnect the Jabra LINK 14201-33 from the headset and the desk phone.

2   Pull out the rubber plug from the Jabra LINK 14201-33, as illustrated.
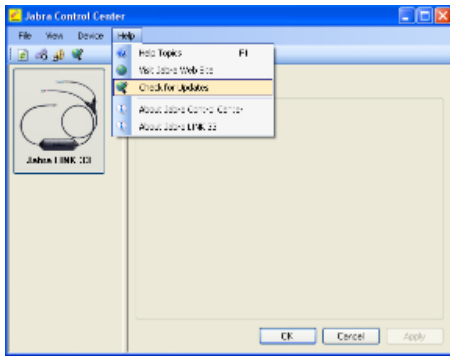
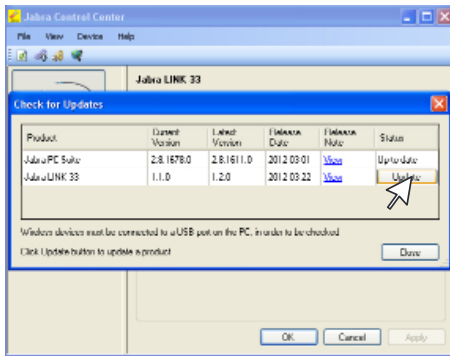3   Connect a standard micro USB cable to the Jabra LINK 14201-33 and the PC*.

* A micro USB cable can be purchased from Jabra as an accessory (#14201-26). The Jabra PRO 9400 Series and Jabra GO 6470 are supplied with a micro USB cable.

4 Start Jabra Control Center, and click Help > Check for updates. A list of connected Jabra devices will appear.
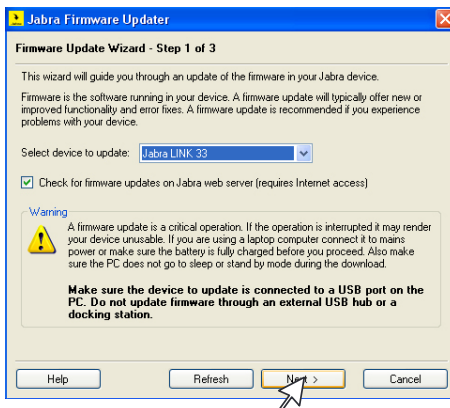

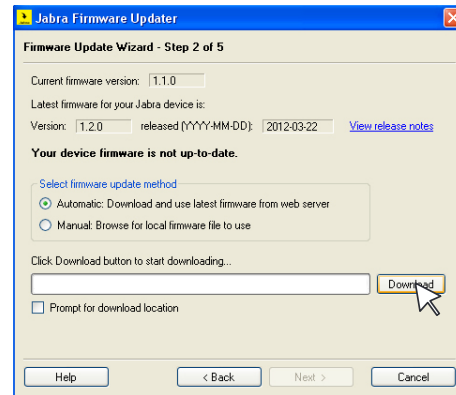5 If an update is available for the Jabra LINK 14201-33, click Update.

6 Jabra Firmware Update screen will open. Follow the onscreen instructions to download the firmware update.
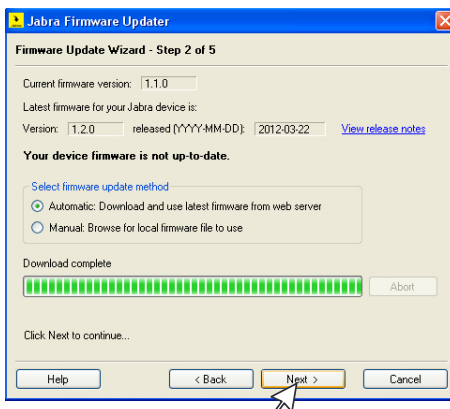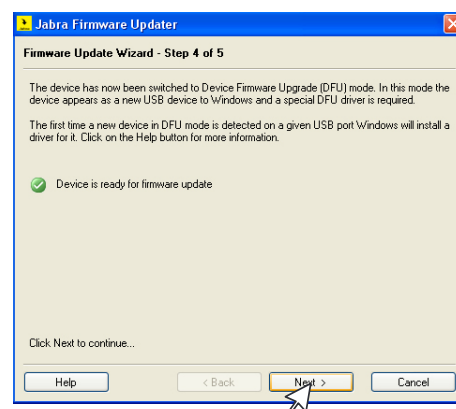
a

b

c

d

e

Jabra Firmware Updater

Press OK to start the firmware update.
The operation must not be interrupted until the update is completed.

Ok   Cancel

f

Jabra Firmware Updater

Firmware Update Wizard - Step 5 of 5

Writing flash...

Help   Finish
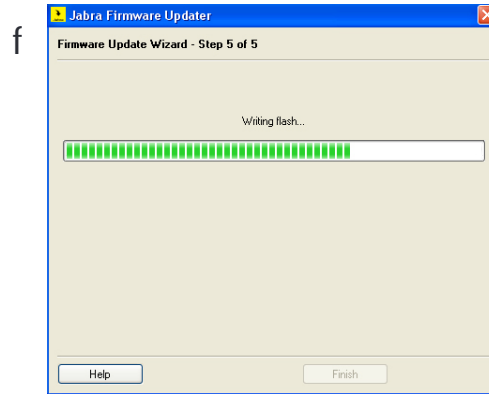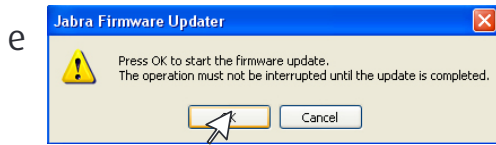
7   When the update is complete, click finish.

Jabra Firmware Updater

Firmware Update Wizard - Step 5 of 5

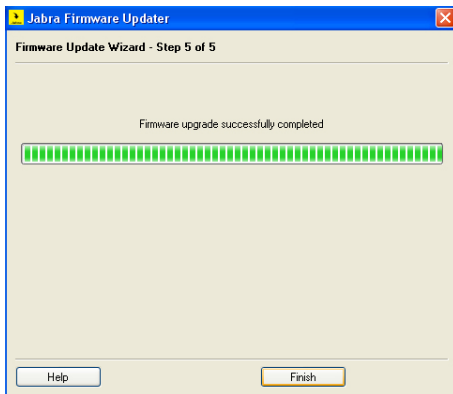Firmware upgrade successfully completed
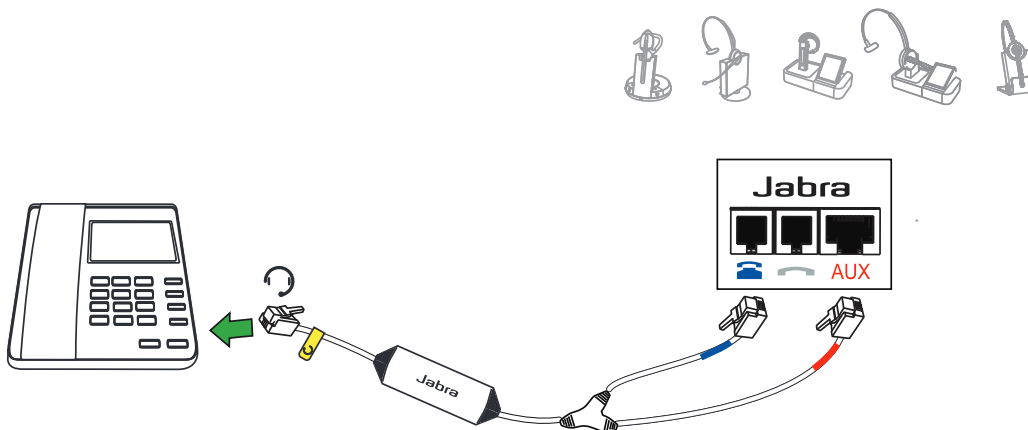
Help   Finish

8   Reconnect the Jabra LINK 14201-33 to your device/phone.

AUX

NOTE: If the micro USB cable from the Jabra PRO 9400 Series or Jabra GO 6470 was used, remember to recon-nect it after updating Jabra LINK 14201-33.